

Stirling Community Care provides a broad range of services for customers holding a Home Care Package.

Home Care Package Services – Levels 1 - 4

Assistance in the home: Services include assistance with personal care, help at home, medication support, meal preparation, carer respite, social support, shopping, accompanied appointments and well being checks.

Weekdays (7am – 6pm)	Weeknights (6pm – 8pm)	Saturday (8am – 8pm)	Sunday (8am – 8pm)	Public Holidays (8am – 8pm)
\$55.00/hr	\$68.75/hr	\$68.75/hr	\$82.50/hr	\$110.00/hr

- Requests for Weekend and Public Holiday services will depend on staff availability. On occasion it may be necessary to use a contracted agency and additional surcharges may apply.
- Transport charge: an additional \$1.00 per km will be charged for shopping and accompanied appointments.

<u>Assistance in transport:</u>	Weekdays (8am – 4pm)	
Group Shopping Bus	\$25.00	Prices are charged per return trip
Medical Transport	From \$15.00	Prices are charged each way and depend on the distance travelled.
Transport for Social Support	From \$15.00	

<u>Delivered meals:</u>	Weekdays	Weekend & Public Holiday	
1 Course Meal standard	\$18.00	\$18.00	Please note: The cost of delivered meals will be divided between home care package funds and customer funds.
2 Course Meal standard	\$20.00	\$20.00	

<u>Social Groups:</u>	Weekdays (9.30am – 2.30pm)	Saturday (9.30am – 2.30pm)	
* Day Clubs in Nollamara, Stirling and Scarborough	\$150.00	\$187.50	Includes: • 5 hour attendance • Transport to/from day club Meals extra
Mobile Day Club	\$150.00	--	
Connect 2 (8.30am – 12.30pm)	\$120.00	--	Includes: • 4 hour attendance • Transport to/from home Morning tea extra
Men's Shed	\$40.00/hour	--	

- * Attendance on weekdays less than 5 hours will be charged at \$40.00 per hour.
- * Attendance on weekdays for more than 5 Hours will be charged at \$30.00 per hour.
- * Attendance during the evening (6pm – 10pm), when available, will be charged at \$50.00 per hour.

<u>Other Fees:</u>	Level 1	Level 2	Level 3	Level 4
Administration Fee	\$5.66/day	\$10.30/day	\$22.65/day	\$34.44/day
Case Management Fee	\$2.30/day	\$4.60/day	\$6.90/day	\$9.20/day
Basic Daily Fee	\$10.43 will be charged each day that a service is scheduled			
Establishment Fee	\$350.00			
Exit Fee	Maximum \$250.00 (includes GST)			

- Please note – cancellation fees may apply if less than 24 hours notice is provided.

Below is an overview of our Establishment, Administration and Case Management Fees.

Fee Type:	Description
Establishment Fee	This fee is charged on commencement of customer contract. It covers up to five hours to hold initial meetings, develop the care plan, determine services and set up the customer's account.
Administration Fee	Stirling Community Care charges a daily administration fee dependent on the home care package level. This fee covers accountability costs, annual review, brokerage costs, capital costs, compliance and quality improvement costs, information provision, ongoing account reconciliation, operating costs and staff training.
Case Management Fee	<p>Stirling Community Care charges a Case Management Fee based on a minimum standard monthly charge dependent on the home care package level and is calculated daily.</p> <p>Minimum standard monthly charges:</p> <ul style="list-style-type: none"> • Level 1 Home Care Package – 1 Hour • Level 2 Home Care Package – 2 Hours • Level 3 Home Care Package – 3 Hours • Level 4 Home Care Package – 4 Hours <p>This fee covers coordination of services, advocacy and support, review of services and care plan, budget management, complaints management, translation or interpreting services and wellbeing check.</p>